

acreditat pentru
CERTIFICARE



SR EN ISO/CEI 17021-1 2015
CERTIFICAT DE ACREDITARE
SM 004



C E R T I F I C A T

SRAC certifică organizația/ certifies the organisation

COMPANIA MUNICIPALĂ TURISTICĂ S.A.

Str. Aristide Demetriade, nr. 2, birou 15, sector 1, București

**pentru următoarele activități/
for the following fields of activities**

Punere în valoare și exploatarea obiectivelor turistice din Capitală, precum și promovarea Municipiului București ca destinație turistică, prin: alte servicii de rezervare și asistență turistică, care includ: rezervări pentru transport, hoteluri, restaurante, închirieri de mașini, distracție și sport; activități de "time-share"; activități de vânzare de bilete pentru evenimente teatrale, sportive și alte evenimente de distracție și amuzament; servicii de asistență pentru vizitatori; furnizarea de informații de călătorie pentru vizitatori; activitățile ghizilor turistici; activități de promovare a turismului; activități ale agențiilor turistice; activități ale tur-operatorilor; activități de organizare a expozițiilor, târgurilor și congreselor; activități de gestionare a sălilor de spectacole

Highlighting and showing of tourist spots in the Capital, as well as promoting Bucharest as tourist destination through: other booking and tourist assistance services, which include: booking for transport, hotels, restaurants, car rental, entertainment and sports etc.; time-share activities; ticket sales activities for theater, sporting and other entertainment and amusement events; visitor assistance services; providing of travel information for visitors; tourist guides activities; tourism promotion activities; activities of travel agencies; tour operators activities; organizing activities of exhibitions, fairs and congresses; management activities of auditoriums

că are implementat și menține un
sistem de managementul calității
conform condițiilor din standardul

which has implemented and maintains a
quality management system
which fulfils the requirements of the standard

SR EN ISO 9001:2015 (ISO 9001:2015)



Valabilitatea certificatului este condiționată de
efectuarea supravegheților anuale până la data de:



08-
2019

08-
2020

nr. certificat/ certificate registration no. **11511**
data inițială a certificării/ initial certification date **27 august 2018**
data recertificării/ reissuing date -
data ultimei actualizări/ last update -
valabil până la/ valid until **26 august 2021** (cu condiția vizării anuale)
SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea





THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

SRAC as an IQNet Partner hereby states that the organization:

COMPANIA MUNICIPALĂ TURISTICĂ S.A.

Str. Aristide Demetriade, nr. 2, birou 15, sector 1, București

for the following scope:

Highlighting and showing of tourist spots in the Capital, as well as promoting Bucharest as tourist destination through: other booking and tourist assistance services, which include: booking for transport, hotels, restaurants, car rental, entertainment and sports etc.; time-share activities; ticket sales activities for theater, sporting and other entertainment and amusement events; visitor assistance services; providing of travel information for visitors; tourist guides activities; tourism promotion activities; activities of travel agencies; tour operators activities; organizing activities of exhibitions, fairs and congresses; management activities of auditoriums

has implemented and maintains a

Quality Management System

which fulfils the requirements of the following standard:

ISO 9001 : 2015

Issued on: 2018 - 08 - 27

First issued on: 2018 - 08 - 27

for the validity date, please refer to the original certificate issued by SRAC*

Registration Number: RO - 11511



Alex Stoichitoiu
President of IQNet

eng. Mihaela Cristea
SRAC General Manager



IQNet Partners:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

** The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com